

COURSE CODE - 2040202

PG DEGREE EXAMINATION – JAN 2009

MBA / MBA (ALL BRANCHES)

**HUMAN RESOURCE MANAGEMENT & ORGANIZATION
BEHAVIOUR**

(For Candidate Admitted from calendar 2007 onwards)

Time: 3 hours

Max. Marks: 75

Section – A

Answer all the Questions:

15 x 1 = 15

1. Define human resource management?
2. What is meant by trade union?
3. What is meant by Grievances?
4. What is meant by motivation?
5. What is meant by leadership?
6. What is meant by Recruitment?
7. What is meant by planning?
8. What is meant by communication?
9. What is meant screening test?
10. What is meant by induction?
11. What is meant by HR planning?
12. Write any three types of training.
13. What is meant by rewards?
14. Write any three types of interview
15. What is meant by Job enrichment?

Section – B

Answer any Five Questions:

5 x 6 = 30

16. a. What are the objectives of human resources management?

(Or)

- b. Explain the principles of personal policy

17. a. Explain the process of HR planning

(Or)

- b. What are the internal sources of recruitment?

(Or)

18. a. List out the importance of executive development programmes.

(Or)

- b. What are the important types of training methods?

19. a. Discuss the scope of workers participation in management.

(Or)

- b. What are the objectives of trade Union?

20. a. Enumerate the importance of promotion.

(Or)

- b. Explain the need and importance of transfer.

Section – C

Answer any Two Questions:

2 x 15 = 30

21. Describe the function of Human Resource Management
22. Describe the advantages and disadvantages of internal and external sources of recruitment.
23. List out the importance of training and explain in detail.
24. Explain the detail in recommendation for strengthening trade union
25. What are the techniques involved in performance evaluation? Explain in detail.